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Ref: AKTU/CTPC/2024/916

19 March, 2024

To,
The Directors/Principals
Colleges affiliated/associated to Dr. APJ Abdul Kalam Technical University
Lucknow, Uttar Pradesh

Subject: Regarding "NTT Data Services" hiring opportunity for B.Tech (CS/IT/ECE/EEE)/MCA from 2023 passed out batch.

Dear Sir/Ma'am,

Please to inform you that as part of hiring process for B.Tech(CS/IT/ECE/EEE)/MCA 2023 passed out batch, company "**NTT Data Services**" wish to invite the students of AKTU affiliated colleges for this drive. Please find invitation and link for the participation of students as per the details attached herewith in (Annexure- A). You are requested to kindly go through and encourage the students for registration latest by **21 March 2024**.

Registration Link: erp.aktu.ac.in **(Mandatory)**

Direct Registration Link: <https://forms.office.com/r/P1FHUGSc4H> **(Mandatory)**

If you have any concern, you are requested to feel free to write at tnp.aktu@aktu.ac.in

Best Wishes,

(Prof. Arunima Verma)

Campus Placements 2024	
Job Notification Form	
COMPANY OVERVIEW	
Name of the Company	NTT DATA Information Processing Pvt Ltd
Website / Other source of Information	https://www.nttdata.com/global/en/
Company Type	Private
Brief write-up on the Company (50 to 75 words)	NTT DATA Services, headquartered in Texas, is a recognized leader in IT and business services. As a global division of NTT DATA, and part of NTT Group, our consulting and deep industry expertise help clients accelerate and sustain value throughout their digital initiatives.
JOB PROFILE	
Job Designation	Technical Graduate Trainee (Service Desk Associate)
Job Description	<ul style="list-style-type: none"> • Manages customer interactions & records reported issues in the ITSM. • Identifies issues, apply fixes, and investigate root causes using internal instructions. • Provides technical guidance in activities associated with identifying, prioritizing, and resolving problems by telephone and e-mail. • Screens, refers, and diagnoses internal inquiries and work requests relating to PC maintenance. • Participates in a supportive role by acting as a liaison between customers and departments within the organization, to ensure that all on-line system problems are resolved in an accurate and timely manner.
Place of Posting	NTT Data Information Processing Services Private Limited Aachvis Softech Pvt Ltd, Oxygen Business Park, IT/ITES SEZ, Plot No.7, Sector 144, Noida, Uttar Pradesh - 201304 India
Key Responsibilities:	<ul style="list-style-type: none"> • The Service Desk Associate advises and

	<p>assists users over the phone/chat/email in solving problems related to hardware, software, networks, and peripherals using available technology and internal processes & procedures. Screens, diagnoses, research, and resolves user issues.</p> <ul style="list-style-type: none"> • Documents service requests and dispatches orders to support groups for problem resolution. Advises users on the interpretation of Information Technology (IT) policies, capabilities, limitations, etc. • Provides quick response to ensure maximum uptime of all users.
Type of Placement	Full time
SALARY DETAILS	
Cost to Company (CTC)	3,00,000 PA post completion of training
Training Period	60 to 90 Days (Depends on the candidate performance)
Stipend paid during training	12000/PM
Bond or Service Contract (If Yes, give details)	No
SELECTION PROCESS	
Shortlist from Resumes	No
Written Test (Technical / Aptitude)	AMCAT Assessment Modules: English, Logical Reasoning, Quantitative Aptitude, Computers
Group Discussion	Yes
Personal Interview	Techno-Managerial Round
Minimum Number of Offers You intend to make	50
Eligible Department and Program	Off Campus Hiring
Specific Eligibility requirement (Please mention)	<ul style="list-style-type: none"> • 4 years of full-time education, graduating in 2023 (BTech/MCA – CS/IT/EEE/ECE) • Focus on computer science/electronics. • For BE/BTech/MCA - Must have achieved 60% throughout education. • Arrears history of no more than 2 during entire engineering program • No standing arrears or active backlogs

	<ul style="list-style-type: none"> • Academic break of no more than 2 years • Should not have any other offers in place. • Indian nationality • Students must register and provide all information requested in the link below. • Students should meet basic eligibility criteria to be considered for the interview process. • Students must attach a photograph to the top right-hand corner of their resume for verification during the online interview process. • Aadhar and PAN cards are mandatory for participation.
Registration Process	erp@aktu.ac.in (Mandatory) https://forms.office.com/r/P1FHUGSc4H (Mandatory)
Date & Time of the Drive	Depends on the registration.
Venue	Depends on the registration.
Expected Joining (dd/mm/yyyy)	Post Selection, candidates will be notified.